



Written Lifetime Warranty

The manufacturer warrants that PM FURNITURE products are free from manufacturing defects. Normal wear and tear is expected and is not covered by this warranty. This warranty is valid when the product is used and maintained properly, for as long as the original user owns the product, except as provided below.

The Company, at its option, will replace with comparable product, free of charge, any product, part or component manufactured, which fails under normal use as a result of such defect.

Natural variation occurring in wood and/ or other materials will not be considered defects. The manufacturer does not warrant the color-fastness or matching of grains, or textures of such materials. This warranty does not apply to: damage caused by the carrier, modifications of the product, attachments to the products not approved by the manufacturer, non-standard materials selected by and used at the request of an end user, and any other products that were not installed, used or maintained in accordance with products instructions and or warnings. Customers will be responsible for maintenance of the products including; assembly, cleaning and making sure all hardware is securely fastened. To prevent structural failures, furniture should be inspected regularly for loose or missing screws or rivets, metal fatigue, missing attachments and general instability. Furniture that is damaged or appears to be unstable should immediately be removed from service. Seating products warranty is for normal use defined as forty hour-work week by persons weighting two hundred and fifty pounds or less, unless specified. Also excluded in this warranty is the improper use of foot rings, chairs or any other product.

The warranty of all products is null and void if the product is subject to; negligence, abuse, misuse, accident, modification or if the customer does not provide the necessary maintenance. The warranty is null, if the product is resold or passed on to someone other than the original buyer.

This warranty has the following exceptions: wood seating products are warranted for one year of date of sale. Ready to assemble product parts such as; glides, pneumatic cylinders, casters, components, stacking chairs, users adjustable components, work surfaces and other mechanism are warranted for two years. Seating control mechanism, fabrics and covering materials are warranted for two years. Upholstery materials and foam are warranted against structural failure of unusual **wear and tear** are for two years. Gas cylinders, wood components and control mechanism are warranted against structural failure or unusual **wear and tear** for eighteen months. Electronic components have a ninety days warranty period.

THERE ARE NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, AND THERE ARE NO OTHER **EXPRESSED** WARRANTIES BEYOND THE WARRANTIES EXPRESSED HERE.

All incidental or consequential damages, which may arise, including, but not limited to business losses, personal property damage, and third party liabilities are hereby expressly excluded.

The manufacturer's sole obligation and the user's exclusive remedy under this warranty shall be limited to the repair or replacement, at the manufacturer's sole discretion and cost of the product or components. In no event shall the manufacturer be responsible for consequential or incidental damages arising out of a claim of a defective product.

The warranty applies only to PM Furniture products. All other warranties, expressed or implied prior are disclaimed.

TO OBTAIN SERVICE UNDER THIS WARRANTY

1. Contact the dealer from whom the product was purchased. You must provide reasonable opportunity for inspection and investigation of such claim prior to any repair, part replacement or full replacement of product.
2. The dealer will gather all pertinent information regarding the claim, including the invoice or proof of purchase, the picture of the item showing the damage, and the complete explanation of the damage. The dealer will contact customer service with the information, to ensure product is under warranty.
3. If under warranty; the customer service representative will determine action to follow, **including part replacement, repair, or replacement of product.**
4. Consent of the manufacturers must be obtained in writing before any warranty is given. All returned merchandise must be shipped freight prepaid and this warranty covers the original purchase of the new product used for normal commercial use only. This warranty does not apply to personal, household or rental purposes.

Product Policy:

All products are subject to change and /or revision. This warranty only applies under invoices issued by our authorized resellers with no invoices over payment terms. Dealers must show proof of payment for invoices, restocking fees or any other charges before receiving any warranty in any product.

This warranty is exclusive and in lieu of all other warranties and remedies whatsoever, including but not limited to the implied warranties.

Manufacturers want you to be satisfied with the products. When used and maintained properly, our products will provide you with years of satisfaction, productivity and comfort.